

Policy Statement

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Labor Time allowances are published for the purpose of implementing the terms of the current Dealer Sales and Service Agreement. This publication is intended as a guide for the purpose of computing the compensation payable to authorized dealers/retailers for the performance of warranty, policy, and other authorized and approved work, on GM vehicles. The use of these allowances for any other purposes will be at the discretion of each dealer. All time allowances are subject to change without prior notification, based on improved methods, techniques or equipment, dealer averages, or other advances in the industry.

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